

MyHarrisRegional.com
68 Hospital Road, Sylva,
North Carolina 28779
828.586.7000

MySwainCommunity.com
45 Plateau Street, Bryson City,
North Carolina 28713
828.488.2155



Harris Regional Hospital and Swain Community Hospital are driven by our mission of *making communities healthier.*® We are dedicated to providing high-quality care close to home and investing in our region's overall well-being. Our teams are committed to embodying our core values and improving the health of all those we serve. We feel privileged to be part of this community, and we take seriously the role we play in providing compassionate, accessible care to patients and their families.

With the support of Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.



William Ashley Hindman, CEO

2023 Community Benefits



Added 98 employed and independent providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in anesthesiology, dentistry, diagnostic radiology and teleradiology, family and emergency medicine, hospice and palliative medicine, nephrology, orthopaedics, pathology, pediatrics, radiation oncology, sports medicine, teleneurology, telepsychiatry, urgent care and urology.



Made more than \$6.2 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included new surgical video towers, surgical scopes, a surgical table, new maternal and fetal monitors, a breast pump, a new infant scale and a down payment to begin the process of remounting ambulances.



Distributed a payroll of \$63,959,627 to approximately 915 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



Donated nearly \$36.6 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



Paid \$10,673,857 in taxes

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospitals and to our community.

Our 2023 Community Impact



CEO Ashley Hindman and his son, Beau, received a special signed photograph from Western Carolina University Athletics during the 2023 hospital-sponsored game.



Harris Regional Hospital Care Management team proudly showcased food and supplies they collected for local individuals in need.



Harris EMS paramedics and EMTs on the job in front of our hospital in early 2023.

Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- Jackson County Chamber of Commerce
- Jackson County Department of Public Health
- Jackson County Department of Social Services
- Jackson County Public Schools
- Region A Partnership for Children
- Smoky Mountain High School Athletics
- Southwestern Community College Foundation and Career Services
- Take Back Medication Event
- Western Carolina University Athletics

Economic Impact

Charity and other uncompensated care **\$36,588,067**
(includes charity care, uninsured discounts and uncompensated care)

Community benefit programs **\$527,745**

- Financial and in-kind contributions \$86,500
- Professional development \$74,735
- Tuition reimbursement \$21,859
- Community health services \$2,500
- Physician recruitment \$342,152

Taxes paid **\$10,673,857**

- Property and other taxes \$698,764
- Provider taxes \$5,576,316
- Payroll taxes \$3,595,390
- Sales taxes \$803,386

2023 Total
\$47,789,669

2023 Board of Trustees

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& Swain Community
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